

## How to get Development Management truly customer-focused and cost-efficient.

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### A tall order?

Maybe, but Development Control Insight Tools from i-three analytics could help you achieve just that.

### The issue.

LPAs have never been under more pressure to deliver faster, better services with less money. Whether the issue is establishing how to plan for increased fees, avoiding designation, or 'simply' making the service cost effective, it's always better to make progress based on the evidence.



### Enter i-three Insights Tools for Development Control

Our bespoke suite of DM Insight Tools have been designed by planning managers to help optimise the service. This highly flexible approach can be fully tailored to suit your needs.

### The Core Insight report



This is the entry level tool and will give you a deep insight into your current and past service performance. Send us a data extract from your planning system and we will 'hand analyse' the data to produce a Core Insight report. We will benchmark your data wherever possible against national comparators and our expanding database of highly detailed application data. The Core Insight report comprises

more than 20 charts and graphics that shows where, what and how the service is operating in full detail and changes over time. Are you getting more than your fair share of invalid applications? If so who is causing the problem and where exactly are the issues? Are some agents causing particular difficulties and how is this effecting end to end cycle time? How many applications will you get this year and what will the income be? What impact is the planning portal having on delivery of results? Exactly what impact are delegation rates having on processing time?

The answers to these questions will provide invaluable intelligence as you seek to meet competing, but increasing demands and plan for the future.

### Upgrade to Core Insight Plan Sim

This will give you whole-year access to U.K.'s only simulation model of the development control process.

i-three's Core Insight Plan Sim has been built using the latest technology to reflect the end-to-end development management process. With this simulation tool you can select from a wide range of different scenarios and start to experiment 'in the lab' *before* risking making any changes in the real world.



For example, are you considering increasing your headcount to increase your capacity? The simulation tool will let you test out different solutions, such as full-time, part-time or agency staff and where best to allocate them.

Only detailed simulation modelling of the planning process can unpick the complex interactions between different parts of the system and eliminate the risk of unintended and unforeseen consequences.

### **Go further for a full-service improvement solution**

Our specially chosen set of tried and tested 'add-ons' takes your analysis even further and allows you the scope to build your own customised set of analyses and specialist consultancy support.

We provide you with everything needed to plan for effective service delivery. Whether this is workshops with agents, in-depth analysis to uncover potential for trading or sharing services or how your website is supporting self-serve, our range of add-ons will help you make the very best of your resources.



**[www.i-three.co.uk](http://www.i-three.co.uk)**

For an initial chat, contact [arobertson@i-three.co.uk](mailto:arobertson@i-three.co.uk).